

Lucent Health Tips:

Your Guide to Smarter Health Benefits

How to register as a dependent on the Mylucenthealth.com Portal



Login

Welcome to the Lucent Health Member website, your complete online health plan resource!

Username
Password
Submit

[Forgot your username or password?](#)

[Register Account](#)

[Contact Us](#)

Available Resources:

Login or create an account to view and maintain your health plan information. From this site you will be able to:

- View your health plan benefits and summaries
- Print a temporary ID cards
- Find a network healthcare provider
- View your healthcare claims and deductible/out of pocket balances

In order to complete registration you'll need information from your health coverage ID card.

Step 1.

Visit the link mylucenthealth.com and click "Register Account."

Please refer to your ID card to assist you in completing the steps on this screen. Enter the **Member ID** (exactly as it appears on your ID card), **Name**, and **Date of Birth**. In addition, if you are a dependent, please check the "Are you a dependent" box and fill in the appropriate fields.

If your member ID has a 3 letter prefix, please do not enter those characters (i.e. start with 0A0xxxxxx)

Click 'Next' at the bottom of the page when complete.

Please ignore the red warning and use the full Member ID shown on your ID card.

☐ Are you a dependent?

Member ID
[Redacted]

If you do not have your ID card, you may also use your Social Security Number in lieu of Member ID.

Enrollee First Name
[Redacted]

Enrollee Last Name
[Redacted]

Enrollee Date of Birth
[Redacted]

Format mm/dd/yyyy

Previous Next Cancel

Click 'Next' at the bottom of the page when complete.

Step 2.

Check the "Are you a dependent?" box.

Dependent First Name
[Redacted]

Dependent DOB
[Redacted]

Format mm/dd/yyyy

☒ Are you a dependent?

Member ID
[Redacted]

If you do not have your ID card, you may also use your Social Security Number in lieu of Member ID.

Enrollee First Name
[Redacted]

Enrollee Last Name
[Redacted]

Enrollee Date of Birth
[Redacted]

Format mm/dd/yyyy

Previous Next Cancel

Step 3.

Complete these fields. The primary member is the person whose health plan you are covered under (for example, a parent, spouse, or guardian). When you see Enrollee, enter the primary member's information.

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Once you've registered as a dependent, follow these steps to give the primary member access to the account.



MESSAGES 0 PROFILE LOGOUT

Home My Coverage My Coverage Claims Contact Us Find a Provider Forms & Documents

Welcome

Welcome to your personalized online health plan resource. You will find information about your medical benefit information, coverage, claims, providers, download forms, print ID card and more!

Please note, in order to see the health information for your dependents over the age of 18 they must create their own accounts and grant you access via the "Grant/Deny" link to the right under Quick Links.

Coverage Summary

Member ID: 6666666600	Member Name: Sam Jones
Effective Date: 1/1/2017	Term Date: 12/31/9999
Group Name: Circle City	Lucent Health Group Number XXX300
Status: Active	Phone: 6085262028

[View Full Eligibility](#)

Quick Links

[Health Coverage and Member Glossary \(PDF\)](#)

[View/Print ID Card](#)

[Grant / Deny Access to My Account](#)

[Find a Provider](#)

[PBM Links](#)

Contact Your Plan

For questions or comments contact Lucent Health Concierge Care

7:00 am - 7:00 pm CST (888) 585-3309

Email: concierge@lucenthealth.com

After both the dependent and primary member have registered their accounts, log in to the MyLucentHealth portal and select **Grant/Deny Access to My Account** from the Home page.



Home My Coverage My Coverage Claims Contact Us Find a Provider Forms & Documents

Access to Your Account

Grant or deny members on your account access to your personal health information.

Elizabeth Jones (No Account)	☐ Grant Access	☐ Deny Access
Alicia Jones (No Account)	☐ Grant Access	☐ Deny Access
Daniel Jones (No Account)	☐ Grant Access	☐ Deny Access

Use this page to grant or deny the primary member access to a dependent's account.

- **Grant Access** – Allows the primary member to view the dependent's account information.
- **Deny Access** – Prevents the primary member from viewing the dependent's account information.

Lucent Health

We're here to help. If you need assistance with the dependent registration process or have questions about your health plan, eligibility, benefits, claims, or finding care, call the phone number in the top right corner of your Lucent Health ID card.



WWW.LUCENTHEALTH.COM